



In-Flow-Line

The newsletter of the CT Section American Water Works and the Connecticut Water Works Associations

October 2004

CWWA PRESIDENT'S CORNER

Although the legislative session doesn't kick off for another few months, CWWA has been very busy on many different fronts.

Financial

CWWA's 2004-2005 budget was completed and approved by our Board of Directors. In addition, an audit was conducted to ensure the continued financial integrity of the organization.

Organizational

CWWA published and distributed its first-ever annual report, detailing the organization's accomplishments for 2003-2004. The report will help us benchmark our successes and continue to move forward with positive changes to improve the value of CWWA membership.

Strategic Planning

An all-day session to update CWWA's strategic plan is scheduled for November 5 at the Connecticut Water Company. The strategic plan outlines action steps that CWWA will implement to strengthen our organizational structure; enhance our legislative & regulatory advocacy efforts and improve communication to our internal and external customers. We will also be identifying new goals and action steps to continue our progress in these areas.

Legislative Advocacy

Putting together a successful government affairs agenda starts well before the legislative session begins in January. CWWA is conducting two legislative & regulatory strategy workshops this year so that we can hit the ground running in January. At the September 21 workshop, participants identified a number of issues of importance to the water industry, including municipal tax exemptions, tax credits, registered diversions, WUCCs, reporting of water main installations, and contaminated wells. The next workshop is scheduled for October 15 at the Regional Water Authority in New Haven. CWWA is also continuing its involvement with the Water Planning Council, which has initiated two workgroups to review potential legislation affecting WUCCs and registered diversions.

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INFRA GUARD – A UNIQUE WARNING SYSTEM OF INTEREST TO DRINKING WATER UTILITIES

InfraGuard Connecticut is a unique joint effort between the FBI and the private/public sectors to share information and generate awareness regarding the safety of the nation's critical infrastructures – energy, water, banking, telecommunications, etc. InfraGuard is national in its scope, with 84 chapters and over 13,000 members around the country affiliated with FBI field offices. The Connecticut Chapter is one of the most rapidly growing in the nation, with membership numbers growing daily comprised of skilled professionals from key sectors. InfraGuard Connecticut is also unique for its precedent setting formal alliance with the state Department of Homeland Security, and its member's active participation and development of programs and initiatives.

Among the Connecticut Chapter's objectives is to protect the state's agriculture and food supplies; drinking water and water treatment systems; energy and telecommunication transportation systems; ports and shipping; banking and finance; and chemical and defense manufacturing.

This year, as of August, InfraGuard had distributed 24 dispatches, warnings and advisories from the FBI to the 541 members of InfraGuard Connecticut.

Membership and additional information may be obtained by visiting either the Connecticut chapter website www.infragard-ct.org or the national organization website at www.infragard.net. 

CT AWWA COMMITTEE CHAIR PROFILES

Laboratory Operations Committee

Joyce Brown is the new Co-Chair of the Lab Ops Committee, and is currently laboratory director at Groton Utilities. She has a BS degree in biology from the University of Connecticut, and began her career in the water industry as a lab technician, and later a lab director for Norwich Public Utilities. She has also worked as a water treatment operator for the Mashantucket Pequot Tribal Nation. She and her family, including her Newfoundland, Sully live in Stonington, CT.

CWWA CONTACT INFORMATION

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ANDREA MALDONADO APPOINTED TO NATIONAL DIVERSITY COMMITTEE

Participating on the committee level provides individuals with the benefits of helping to make a difference as well as providing various opportunities to network on a local, regional, and national level.

No doubt taking that into account, Andrea Maldonado, Supervisor of the Customer Service Call Center at the Regional Water Authority, was recently named to the National AWWA Board Standing Committee on Diversity and Member Involvement. The national committee is charged with "creating a diverse membership and establishing an organizational environment that recognizes, encourages, celebrates, and effectively utilizes each individual member's talents."

Andrea also serves as chair of the Diversity Committee of CT Section AWWA and is the Education and Public Affairs Council Chair on the board. In this position, she acts as a liaison to the Board for the Education, Water For People, Operator Certification, Public Information, Conservation, Website, and Customer Service Activities Committees. For the past two years, she has also facilitated the Regional Water Authority's Diversity Forum and continues to do so.

On a personal note, Andrea appreciates all the support she receives from her director, Noel Grant; CEO David Silverstone; co-workers at RWA, as well as Board members for the CT Section. Without their encouragement and support, she would not have a "voice" in moving toward positive change. Committee involvement requires a substantial commitment of time. The benefits of getting involved with others in the same profession provide opportunities and alternatives to address daily challenges on a regular basis.

Andrea encourages everyone to get involved with AWWA in some way or another and suggests that it is well worth the time for personal and professional growth and development. 💧

ANNUAL FALL CLASSIC RAISES \$14,000 FOR WATER FOR PEOPLE



(l to r) Nelson Haeseler from Carlin Contracting, Chris Hodgson of Natgun, Pat Sweet from Regional Water Authority and Pat's husband, Sted Sweet. Ahhh, did anyone finally make that difficult putt?

The Annual Fall Classic, which is the premier fund raising activity for the CT Section AWWA Water For People Committee, was held at Tunxis Plantation Country Club in Farmington on September 14, 2004. This was the most successful event in the tournament's 10-year history. Highlights include a record 54 hole sponsors and 216 participants from every facet of the water industry. Major benefactors include EPPCO-Ferguson, Atlantic States Pipe and EBAA Iron who

supplied all the golfers with duffle bags. Other benefactors included Neptune Technologies, Maguire Group, Harper International, Griffin Pipe Products Co and CBYD.


Sincere appreciation is extended to our benefactors, hole sponsors, golfers, supporting companies and volunteers for making the day a success. The event raised a record \$14,000.00. Hope to see everyone next year. Please save the date, Tuesday September 13, 2005! 💧

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FROM THE **CT SECTION AWWA CHAIR**



I had the honor of representing the Connecticut Section at the AWWA Section Leaders Summer Workshop in Boulder, Colorado in July.

The workshop drew a record number of attendees, ranging from Canada and Alaska to Hawaii, Mexico and Puerto Rico. Thirty-four of 43 sections were represented. Topics of the 25 separate sessions included "Analyzing Financial Statements"; "Working with the Media"; "Membership

Recruitment and Retention" and "Facilitation and Negotiation Skills." I found the workshop to be very valuable and I returned with many new ideas and novel approaches that I have been sharing with Board members and committee chairs.

Nationally, an Ad Hoc Committee on Membership Restructuring has been working diligently to simplify AWWA's membership structure. The current structure has 33 membership grades, 43 distinct benefit options and 18 ways of charging section assessments. Our Board has reviewed and given feedback to proposed recommendations on a tiered structure, standardization of grades, and changes in assessments and assessment approvals.

New Education Committee chairs Steve Melanson (Connecticut Water) and Ray Baral (MDC) have hit the ground running and have created an outstanding list of courses and training opportunities. Twelve classes are scheduled for the fall session, almost all offering CEUs. Course information is available on our website, www.ctawwa.org

A committee of Board members is reviewing possible changes to the bylaws. The proposed changes will be brought to our entire membership for approval and then, if approved, will be sent to the AWWA for final approval.

Getting involved is what it's all about! If you are interested in serving on an AWWA committee, now is the time to volunteer. Let me, or any of our board members or committee chairs, know of your interest. We'll put you to work!

I look forward to seeing you all at the CWWA AWWA Joint Fall Meeting on October 22, 2004 at the Rocky Hill Marriott. 💧

Marcey Munoz
CT Section AWWA Chair
mmunoz@themdc.com

STATE REGULATORY UPDATE

By Elizabeth Gara, Executive Director, CWWA

New Water Quality Advisory Board

The state Department of Public Health (DPH) recently launched a new Water Quality Advisory Board to enhance communication and cooperation between the water industry and the agency. The board, comprised of several representatives of CWWA and DPH, met on September 20 to discuss several issues, including DPH's new interpretation of a regulation regarding notification to DPH of water main installations, draft water quality reporting forms, and the new general application for approval or permit. The board intends to meet quarterly and promises to provide a valuable mechanism for addressing and resolving issues affecting the water industry.

Draft Water Quality Reporting Forms

Draft water quality reporting forms were distributed to CWWA representatives at a recent meeting with DPH. According to DPH, most of the changes were directly related to the recent request for Sampling Site Plans. DPH is seeking comments on the draft forms by October 8. Comments may be provided to CWWA at gara@elizabethgara.com or forwarded directly to DPH's Gary Johnson at gary.johnson@po.state.ct.us. For a copy of the draft form, visit www.dph.state.ct.us/BRS/water/DWD.htm.

New Form! Public Water System General Application

To improve the processing of project approvals and permits, DPH has developed a new general application form that must be completed and submitted to the Drinking Water Division along with any project or application that requires approval or permit from DPH. Note: For projects involving treatment or distribution, the applications referred to in the form have not yet been developed. The form can be downloaded at www.dph.ct.us/BRS/water/DWD.htm.

New Look to Drinking Water Division Website

Take a look at the new Drinking Water Division website at www.dph.state.ct.us/BRS/water/DWD.htm! The site includes breaking news, forms, regulations and more.

DEP Developing New General Permits

Following up on legislation initiated by CWWA and the state Department of Environmental Protection (DEP), DEP is developing new categories of activities eligible for a general permit, including:

- A general permit for discharge to surface waters, which is about to be issued
- A non-reporting general permit for diversion of remediation groundwater. A preliminary draft is now available for review and comment. DEP intends to revise the draft consistent with any changes made to the general permit for discharge to surface waters
- A general permit for minor modifications to intake structures. CWWA is reviewing language drafted by the Regional Water Authority and will forward it to DEP to assist them in moving forward with this general permit. 💧

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CONNECTICUT SECTION, AWWA 2004 EDUCATION COMMITTEE TRAINING COURSE SCHEDULE

The following courses are held in cooperation with New England Water Works Association. To register for these courses, call NEWWA at (508) 893 – 7979. Registration fees include all course materials, breaks, lunch (excluding half-day courses), CEUs and CEU Certificate. All courses are approved for CT Certified Drinking Water Operator Training Renewal Requirements. Distribution (D), Treatment (T), or combined (T & D) applicability are listed for each course. Enrollment for each session is limited. Early registration is advised.

How to Improve Your Written Communication Skills - Course Code: # MWC205AT. October 21, 2004 from 9:00 AM to 4:00 PM at the Regional Water Authority, New Haven, CT. Registration Fee is \$130.00 for CT Section and NEWWA Members and \$170.00 for non-members. 0.6 CEU (6.0 TCH). Applicable to Distribution and Treatment (D and T) license renewal.

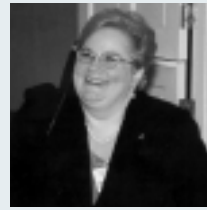
External Corrosion Control for Drinking Water Operators - Course Code: # DEC205AT. October 28, 2004 from 9:00 AM to 12:15 PM at the Regional Water Authority, New Haven, CT. Registration Fee: \$95.00 for CT Section and NEWWA members and \$135.00 for non-members. 0.3 CEU (3.0 TCH). Applicable for Distribution (D) license renewal.

Filter Surveillance Workshop - Course Code: # TFS205AT. December 1, 2004 from 9:00 AM to 4:00 PM at the Hartford MDC Reservoir 6 Water Treatment Plant, West Hartford, CT. Registration Fee: \$130.00 for CT Section and NEWWA Members and \$170.00 for non-Members. 0.6 CEU (6.0 TCH). Applicable to Treatment (T) license renewal.

Crisis Communication and Dealing With The News Media - Course Code: # PCP205AT. December 2, 2004 from 9:00 A. to 4:00 PM at the MDC Training Center, Hartford, CT. Registration Fee: \$100.00 for CT Section and NEWWA Members and \$140.00 for non-Members. 0.5 CEU (5.0 TCH). Applicable for Distribution and/or Treatment (D and T) license renewal

Hands-On Disinfection with Chlorine - Course Code: # TDC205AT. December 9, 2004 from 9:00 AM to 4:00 PM at the MDC Training Center, Hartford, CT. Registration Fee: \$130.00 for CT Section and NEWWA members and \$170.00 for non-members. 0.6 CEU (6.0 TCH). Applicable for Distribution and/or Treatment (T and D) license renewals

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CT-AWWA CONTACT INFORMATION

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Hands-On Introduction to Drinking Water Microbiology - Course Code: # BWM205AT. December 14, 2004 from 9:00 AM to 4:00 PM at Groton Utilities, Groton, CT. Registration Fee: \$130.00 for CT Section and NEWWA members and \$170.00 for non-members. 0.6 CEU (6.0 TCH). Applicable for Treatment (T) license renewal.

Developing a Flushing Program to Meet SWDA Water Quality Standards - Course Code: # DFL305. January 25, 2005 from 9:00 AM. to 12:45 PM at the MDC Training Center, Hartford, CT. Registration Fee: \$95.00 for CT Section and NEWWA members and \$135.00 for non-members. 0.35 CEU (3.5 TCH). Applicable for Distribution (D) license renewals

The following courses are sponsored by CT Section American Water Works Association
To register for these courses, call Pam Monahan at (203) 757-1855

Water Distribution Operations School - 15-week course - Course Code: #Fall 01. Class takes place at the Regional Water Authority, New Haven, CT on Mondays from 5:30 PM. To 8:30 PM beginning November 8, 2004 and ending February 28, 2005 (two Mondays off for holidays). Instructor: Jim Flynn. Participation will be limited to 40 persons. In order to maintain equity among participating utilities, if more than 40 participants are registered, limitations on the number of employees from each utility will have to be made. Registration will be notified as to the course availability. Registration Fee: \$300.00 for CT Section Members and \$310.00 for non-members.

Teleconference - Water Resource Alternatives: The Future of Sustainable Utility Practice - Course Code: #Fall 02. November 4, 2004 from 11:00 AM to 3:30 PM at Rensselaer, Hartford, CT. Format of day: Registration and lunch from 11:00 AM to noon Telecast from noon to 3:30 PM. Note: Registration fees include all course materials, breaks and lunch. Registration fee: \$95.00 for CT Section Members and \$115.00 for non-members. 0.3 CEU (3.0 TCH) application pending

DPH Operator Certification Review - Course Code: #Fall 03. November 9, 2004 from 8:30 AM to 11:00 AM (Treatment) and noon to 4:00 PM (Distribution) at the Waterbury Water Department, Waterbury, CT. Individuals wishing to take the spring State Treatment or Distribution Certification Exams must make application with DPH. Call Jennifer Pagach, Connecticut DPH at (860) 509-7333 or e-mail Robert.rivard@po.state.ct.us. Registration Fee: \$60.00 for CT Section Members and \$65.00 for non-Members; with Study Guide: \$85.00 for CT Section Members and \$90.00 for non-Members.

State of Connecticut Operator Exam Schedule

Please note: All exams will take place at the MDC Training Center, Hartford. Exam applications are available on the Drinking Water division Website: www.dph.state.ct.us/BRS/Water/DWD.htm. From there, click on "Drinking Water Division Programs," then "Operator Certification Program" and finally "Examination Dates and Application Packages." Anyone wishing more information regarding the certification exams

should contact Jennifer Pagach, Connecticut Department of Public Health at (860) 509-7333, or e-mail robert.rivard@po.state.ct.us.

Water Treatment Plant Operator Exam - November 16, 2004. Application deadline: October 8, 2004

Distribution System Operator Exam - November 17, 2004. Application deadline: October 8, 2004

Small Water System Exam - September 14, 2004. Application deadline: August 6, 2004

Visit the Connecticut Section AWWA Website: www.ctawwa.org. If you have questions, please call Education Co-Chairs Ray Baral at (860) 242-7706, ext. 1, Steve Melanson at (860) 428-3985, ext. 3071, or Member Services Coordinator Pam Monahan at 203-757-1855. 💧

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ATCAVE 2005

SAVE THE DATE! WATCH YOUR MAIL!

ATCAVE 2005 will be presented on Wednesday, February 23rd at the Radisson Hotel and Conference Center in Cromwell.

"Being able to offer this new location to the membership of Connecticut Section AWWA is exciting. Because of the venue change, not only are our vendors happy with the new site, but we are able expand our educational programs and offerings," said the MDC's Marcey Munoz, Chair of CT Section AWWA.


The Associates Committee chaired by Bruce Kirkland of Malcolm Pirnie is once again the hosting committee for the vendors.

In a recent development, plans are underway for scholarships to be available in a program from the Department of Public Health for small system operators to attend the conference.

Two educational tracks offering C.E.U. credits for both small systems and mid-to-large size systems will be offered. Both morning and afternoon sessions will feature the latest topics in the water industry.

A seminar on "Women in Water" will be presented for the first time in conjunction with the Diversity Committee chaired by Andrea Maldonado of Regional Water Authority. The seminar is a spin-off of the program offered at the national conference in Florida in June. Plans are underway to have a local panel of women representing those in the water industry in Connecticut.

Members of the ATCAVE committee include Pam Monahan, Member Services Coordinator and overall Chair of ATCAVE 2005, Marcey Munoz, Jean Zanella Dyer, Dan Lesnieski, Chris Bogucki, Kathy Fortin, Ed Dillman, Terry O'Neill, Bruce Kirkland, Jack Jolls, Chris Hodgson, Fred Rogers, Noel Grant, Andrea Maldonado, Rob Olejarczyk, and Greg Leonard.

For further information on this program, contact Member Services Coordinator Pam Monahan at 203-757-1855. 

CT AWWA COMMITTEE CHAIR PROFILES

Young Professionals Committee

Matt Stosse is the Supervisor of Operations and Field Services for the Crystal and Gallup Water companies, which are part Connecticut Water Service, Inc. Matt has been employed there since his graduation from the University of Rhode Island in 1997. He is not only the Chairperson for the CT AWWA CT Young Professionals Committee but is also Vice-Chairperson for the NEWWA Membership Committee and is Treasurer of the Chi Phi Fraternity Alumni Association at the University of Rhode Island.

In his spare time, Matt enjoys swimming, skiing, mountain biking, hiking and spending time with family and friends in his hometown, Branford, CT.




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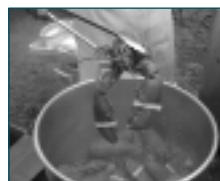
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MAINSTREAMS...

Alfred C. Dion has been promoted to the position of Deputy Director – Water/PAF for Groton Utilities. Dion has been a Groton Utilities employee for 39 years. He has been actively involved in the CT Section AWWA, serving as the Chair of the Safety Committee and the Associates Committee and as a Trustee, Vice Chair and Chairman of the Section in 1994-95. In 2001, he was the recipient of the George Warren Fuller Award. **Adrienne C. Vaughan** has been appointed Director of Corporate Communications at the Aquarion Water Company. Vaughan joined Aquarion's BHC Company water utility subsidiary in 1994 as the Manager of Public Relations. **Haestad Methods** hosted a training session in Sao Paulo, Brazil on June 3-4. The meeting was designed to educate water professionals on the causes of hydraulic transients and how to design protective measures to combat these damaging phenomena using Haestad Methods' HAMMER transient analysis software. Also, **Bentley Systems, Inc.**, announced in late August that it will grant Haestad Methods software, valued at \$5 million, to colleges and universities with degree programs in civil and environmental engineering. The August issue of **AWWA's "On The Lake"** noted that the AWWA Government Affairs office talked to and wrote the EPA about confidentiality and liability concerning EPA's Water Security Working Group. AWWA also requested that the EPA clarify the relationship between that group and a water sector coordinating council being developed by the water community to work with the Department of Homeland Security, EPA, and other federal agencies on security matters. **Jennifer J. Pagach** of the CT Department of Public Health's Drinking Water Division distributed an e-mail noting that the Small Water Systems operator exam had been moved from September 14 to November 16 as it will be offered now with the Treatment exams. This means the application deadline is now extended to October 8, 2004. 

THE MEMBERSHIP COMMITTEE'S CLAMBAKE: A DELICIOUS NETWORKING OPPORTUNITY



The Summer Clambake sponsored by the CT Section AWWA Membership Committee took place at Clark Memorial Field in Old Saybrook in August. This year, more than forty-five CT Section AWWA members enjoyed a surf 'n turf fare, including lobsters, steak, chicken and steamers provided by

David Grant Caterers.

Many board members, committee chairs and associate committee members were in attendance for an afternoon of networking and fellowship.

"We are delighted with the turnout," said the Regional Water Authority's Rob Olejarczyk, Chair of the Membership Committee. "It's great to see the membership picnic grow each year. Our venue seems to work out for everyone."

"Thanks to the efforts of Rob Olejarczyk, and membership committee members Gary Simard (Metcalf & Eddy), Dave Connors (Aquarion) and Member Services Coordinator Pam Monahan, the opportunity for members to network is provided in this wonderful Connecticut summer setting," said Marcey Munoz, Section AWWA Chair. 



(l to r) Committee Chairman Rob Olejarczyk enjoys lunch with Steve Durdy, Dave Johnson and Ted Szczec.

President's Corner – Continued from page 1
Regulatory Advocacy

In addition to our legislative efforts, CWWA representatives have been busy meeting with state regulators on a number of issues. The state Department of Public Health has initiated a series of forums with the water industry to discuss new water quality forms, issues regarding reporting and approval of water main installations and other policies of the department. These provide CWWA with a valuable opportunity to resolve issues and enhance compliance for our members. CWWA is also working with the state Department of Environmental Protection on identifying new categories of activities eligible for general permits and on issues regarding notification of contamination

CWWA members interested in participating in any of these activities should contact CWWA's Executive Director, Betsy Gara, at 860-547-0566 or gara@elizabethgara.com. The continued involvement and input of our members will ensure that we make solid progress toward achieving effective state policies that promote safe, ample supplies of water for our customers and a regulatory environment in which we can operate effectively. 💧

Sincerely,
 John S. Tomac
 President, CWWA

PENNSYLVANIA SECTION INVITES PRESENTATIONS

The Pennsylvania Section AWWA is inviting water utility managers, operators, engineers, employees, regulators, consultants and suppliers to submit topics for presentation at the section's 57th Annual Conference, which will be held May 3-5 at the Valley Forge Conference Center.

All topics will be considered including conservation, customer service, distribution, emerging technology, finance, rate-making, IT systems, asset management, construction, maintenance, management, strategic planning, water quality, regulatory issues, research, safety & security, small systems and plant operations.

If you'd like to submit information about a topic or project, visit www.paawwa.org for a submission form and instructions. The PA Section AWWA can be reached at (717) 774-8870. 💧

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REGION I SECTION OFFICERS' MEETING


CT AWWA Member Services Coordinator Pam Monahan joined representatives from AWWA's Region I at a Section Officers' Meeting held recently in Halifax, Nova Scotia.

The two-day conference, facilitated by AWWA Vice President Nilaksh Kothari, AWWA Deputy Executive Director Paula MacIwaine and AWWA Section Services Representative Gary Sullivan, featured discussions and presentations, national activities, regulations and more. Group team activities – both of serious and humorous nature were added to the event.

Representatives from Region I sections besides Connecticut included Atlantic Canada, NEWWA, New Jersey, New York, and Pennsylvania. Each presented "mini-updates" on the activities of each section and also featured updates on the associates council of each group.

Pam, at a distinct disadvantage for not having the "Blues Brothers Jake and Elwood" in tow to repeat their performance (former CT Section Chair Don Carver and Vice Chair Dan Lesnieski stole the show and won the price for the Best Section Presentation at a past Region I meeting), resorted to humor and brevity in her presentation.

One of the highlights of the meeting included a tour of the Lake Major Water Treatment Plant where the opening dinner took place.

"This meeting was a great opportunity for sections to mix and mingle, share ideas and dialogue for the betterment of the entire organization," Monahan said. 

CT AWWA COMMITTEE CHAIR PROFILES

Membership Committee

Membership Committee Chair **Robert Olejarczyk** is a senior accountant with the Regional Water Authority and has been there since 1995. Previously, Rob was employed by United States Surgical Corporation as a Cost Accountant. Besides his duties as CT AWWA Membership Chair, Rob also serves as Chairperson of the Watershed Fund Gold Tournament, Treasurer of the Knights of Columbus (Eldorado Council #10) and Treasurer for the Friends of the Lighthouse Park Carousel. Rob was a member of the Greater New Haven Leadership Center, Class of 1999 and was recognized in 2001 in the New Haven Business Times "Forty under 40" listing. He currently resides in Branford with his wife, Pamela, and their two children, Mary and Robert Jr.

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