



Water, Clean Energy, and Affordability

CWWA/CTAWWA
Fall Conference 2021

About Operation Fuel

Operation Fuel

Fundraising, Advocacy, Public Support

Resources

- Rate Payer Funded SBC, Foundations, Religious Community, Corporations, Add a Dollar, Utility Match, Individuals

58 Fuel Banks - Statewide

- Utility and Fuel Assistance
 - Infrastructure
 - Water Assistance

CT Households

- Seniors
 - Disabled
- Working Families
 - Veterans



Customer Solutions, Benefit Water Utilities

Reconceptualize Infrastructure



Coordinate our efforts

Statewide Water Study

- Affordability through the lens of income, reliability, access, resources
- Educate policy makers - local, State, and Fed



Water Quality Awareness and Education

Evaluate current messaging



Device distribution and direct installation programs

Lead service

Well water conversions

Water and energy efficiency



Customer Solutions, Benefit Water Utilities

Local examples

2015 Energy and Water Affordability Gap Study (key findings)

- Water and wastewater prices will increase due to infrastructure needs
- No federal response or support utility infrastructure needs/upgrades
- Public policy focused on energy (infrastructure, low-income programs, efficiency)
- Water bills are exceeding affordable burdens

Water Utilities Offering Low Income Programs

- MDC
 - Customer assistance program (Get help or Give Help)
- CT Water
 - Water rate assistance program (WRAP)
 - H2O Customer Assistance
- Aquarion
 - \$50,000 fund to support customers who qualify



“Water Touches Everything We Care About” – CT Water



Thank You!

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